



Limited Warranty for Photovoltaic Modules

Effective: June 1, 2026

(Applicable to modules delivered on or after June 1, 2026)

Oakridge Power LLC (hereinafter referred to as "**Oakridge Power**") provides the limited warranty set forth below for photovoltaic modules ("**PV Module**" / "**Product**") delivered on or after June 1, 2026 to the original buyer pursuant to this Limited Warranty for Photovoltaic Modules (hereinafter referred to as "**Limited Warranty**").

1. Warranty Start Date

Oakridge Power provides this Limited Warranty commencing upon the warranty start date ("**Warranty Start Date**") which shall be the earlier of:

- (a) the date of delivery of the PV Module to the original buyer (or its designated recipient), or
- (b) the date which is one hundred and eighty (180) days after the PV Module's manufacturing date, as indicated by digits 10-15 (YYMMDD) of the serial number – see example below.

Serial number format example:

OP011AAAA260101010001 → Year: 2026, Month: 01, Day: 01

For the avoidance of doubt, the aforementioned "**original buyer**" means the buyer stated in the purchase agreement, purchase and sales contract or such other form of agreement entered into by and between such buyer and Oakridge Power for the purchase of PV Modules from Oakridge Power.

2. Limited Product Warranty

Oakridge Power warrants that for a period of one hundred and forty-four (144) months from the Warranty Start Date, its PV Modules (including factory-assembled DC connectors and cables (if any)), will be free from defects in materials and workmanship which affects the performance of the PV Modules, provided that the PV Modules are installed, utilized and maintained in accordance with the

stipulations of the Installation and Maintenance Guide provided by Oakridge Power.

If a PV Module fails to conform to this Limited Product Warranty, Oakridge Power shall have the right, at its sole discretion, to either repair or replace the Product, or refund the purchase price paid by the buyer. Such repair, replacement or refund shall be the sole and exclusive remedy under this Limited Product Warranty and shall not extend beyond the 144-month period set forth herein.

This Limited Product Warranty does not apply to performance warranty for the specific power output, which shall be governed exclusively by Section 3 (Limited Power Warranty) below.

3. Limited Power Warranty

With respect to the performance of PV Modules (excluding inverters/converters), Oakridge Power warrants for a 30-year period from the Warranty Start Date, that the Degradation Rate and changes in Nominal Power Output under Standard Test Conditions (STC) shall not exceed the following:

- First Year Degradation Rate $\leq 1.0\%$.
- From the 2nd to the 30th year, Annual Degradation Rate $\leq 0.40\%$.
- By the end of the 30-year power warranty period, Actual Power Output $\geq 87.40\%$ of Nominal Power Output.

Definitions:

- (1) "**Nominal Power Output**" (P_{Nominal}) means the power indicated on the module nameplate in watts, excluding positive tolerance.
- (2) "**Actual Power Output**" ($P_{1\text{st year}}$ or $P_{\text{nth year}}$) means the peak output power under STC after the Warranty Start Date, excluding measurement error.
- (3) "**Standard Test Conditions**" (STC): AM1.5 spectrum, 1000 W/m² irradiance, module temperature 25 °C, per UL 61215 and UL 61730.

For the avoidance of doubt, the Actual Power Output is calculated as:

$$\begin{aligned} P_{1\text{st year}} &= P_{\text{Nominal}} \times (1 - \text{First Year Degradation Rate}) \\ P_{\text{nth year}} &= P_{\text{Nominal}} \times \{1 - [\text{First Year Degradation Rate} \\ &\quad + \text{Annual Degradation Rate} \times (N - 1)]\} \\ &\quad (\text{year} = N, 2 \leq N \leq 30) \end{aligned}$$

Bifacial Performance:

This Limited Power Warranty applies exclusively to the front-side power output of

the PV Module as measured under the STC. Oakridge Power makes no representation, warranty, or guarantee whatsoever regarding the back-side power output, bifacial gain, or any energy yield derived from reflected or albedo irradiance. Any bifaciality factor or rear-side performance data provided in product datasheets, marketing materials, or otherwise is for informational and design reference purposes only and shall not constitute a warranty, condition, or contractual obligation. The buyer acknowledges that rear-side performance is inherently depends on site-specific conditions beyond Oakridge Power's control, including but not limited to ground albedo, mounting height, tilt angle, and environmental conditions.

Measurement Tolerance:

All power measurements for warranty verification shall include a measurement uncertainty allowance of $\pm 3\%$ (relative) in favor of the actual measured value. This is industry practice to account for test equipment variability.

4. Warranty Remedies

If Oakridge Power confirms a breach of the Limited Product Warranty or the Limited Power Warranty as stated under Section 2 or Section 3 above respectively, Oakridge Power shall, at its sole discretion, choose one of the following remedies:

- (1) Repair the affected PV Module(s);
- (2) Replace the affected PV Module(s) with new or refurbished modules of equivalent or better performance (if the original model is discontinued, Oakridge Power will supply a comparable model);
- (3) Supply additional PV Module(s) to compensate for the wattage difference between the warranted power output as stated under Section 3 and the Actual Power Output measured at the time of claim; or
- (4) Refund the pro-rated fair market value of the PV Module(s) at the time of claim, calculated as the original net selling price (as recorded in Oakridge Power's system) less straight-line depreciation over the warranty period (i.e., 1/30 of the original price per year for power warranty, and 1/12 per year for product warranty), but in no event exceeding the original purchase price paid by the customer.

No Extended Warranty:

Any repair or replacement does not extend the original warranty period; the remaining warranty term continues from the original Warranty Start Date.

Shipping Costs:

Oakridge Power will pay for standard shipping to return repaired/replacement/additionally supplied PV Modules to the original installation site. All costs for removal, reinstallation, import/export duties, taxes, and

insurance are the customer's responsibility. If the customer requests expedited shipping, the customer shall bear the extra cost.

5. Claims Procedure

The customer shall bear the burden of establishing a breach of this Limited Warranty hereunder. To make a valid warranty claim and establish a breach of this Limited Warranty, the customer must:

- (1) Notify Oakridge Power in writing by sending registered mail or E-mail to the address below **within thirty (30) days** after becoming aware of the alleged defect.

Oakridge Power LLC
Technical Support Department
7901 South Fwy, Fort Worth, TX 76134, USA

E-mail: tech-support@oakridge-power.com

- (2) Provide all of the following documentation and information:

- Party making the claim.
- PV Module type and serial numbers.
- Warranty Start Date supported by purchase invoice, and proof of chain of custody if the customer is not the original buyer.
- Detailed description of the issue, and evidence which shall include but not limited to photographs and any available performance data.
- Installation date, site address, and a copy of the installation records showing compliance with Oakridge Power's Installation and Maintenance Guide.
- Maintenance logs (if any) for the system.
- Any additional evidence reasonably requested by Oakridge Power.

Inspection and Testing:

Notwithstanding anything to the contrary stated herein:

- Oakridge Power may, at its option, require the customer to send the allegedly defective PV Module(s) to a designated facility for inspection.
- If Oakridge Power deems independent testing necessary, it may require testing by a third-party laboratory (e.g., TÜV Rheinland, UL, or other ISO/IEC 17025-accredited lab) selected by Oakridge Power and shall notify the customer of such selected laboratory. The customer shall send the allegedly defective PV Module(s) to the designated laboratory and shall bear the full costs of such testing (including shipping, handling, and lab fees)

if the test results fail to confirm a breach of warranty. If the test results confirm a breach, Oakridge Power will reimburse reasonable testing costs.

Failure to provide required documentation and information within a reasonable time determined by Oakridge or failure to allow inspection or independent testing as may be required by Oakridge will result in denial of the claim.

6. Exceptions and Limitations

This Limited Warranty does not apply to any PV Module that:

- (1) Has been altered, repaired, or modified without Oakridge Power's prior written consent, or in a manner inconsistent with Oakridge Power's instructions;
- (2) Has been removed from its original installation site and reinstalled elsewhere;
- (3) Has been subject to misuse, abuse, neglect, accident, or improper storage/handling;
- (4) Has been damaged by force majeure (e.g., lightning, flood, fire, earthquake, storm, vandalism, war, or other events beyond Oakridge Power's reasonable control);
- (5) Has been exposed to corrosive chemicals, salt water, or extreme environmental conditions outside the operating limits specified in the product manual;
- (6) Has been installed on a mobile platform (other than solar trackers) or in a marine environment;
- (7) Has been installed or used in violation of applicable electrical codes, permitting requirements, or Oakridge Power's Installation and Maintenance Guide;
- (8) Bears a serial number or label that has been removed, altered, or made illegible; or
- (9) The full and final payment has not been received by Oakridge Power.

Additionally, this Limited Warranty does not cover:

- Any degradation or failure resulting from mismatched connectors, faulty system components, or inverter issues;
- Any deterioration in the appearance of the Products (including without limitation, any scratches, stains, rust, discoloration, or mold) or any other changes to the Products in appearance stemming from the normal wear and tear over time of product material; or
- Loss of energy production, lost profits, business interruption, or any indirect/consequential damages (see Section 7 below).

7. Limitations of Liability

THE LIMITED WARRANTY SET FORTH HEREIN ARE IN LIEU OF AND EXCLUDE ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR APPLICATION, AND ALL OTHER OBLIGATIONS ON THE PART OF OAKRIDGE POWER UNLESS SUCH OTHER WARRANTIES AND OBLIGATIONS ARE AGREED TO IN WRITING BY OAKRIDGE POWER.

To the maximum extent permitted by applicable law, Oakridge Power hereby disclaims, and shall have no responsibility or liability whatsoever for, damage or injury to persons or property or for other loss or injury resulting from any cause whatsoever arising out of or related to any of its Products or their use.

To the maximum extent permitted by applicable law, under no circumstances shall Oakridge Power be liable to the original buyer, or to any third party claiming through or under the original buyer, for any lost revenue or profits, loss of use, or equipment downtime, cost of capital, interest charges, removal and reinstallation costs, or for any incidental, consequential or special, punitive, or exemplary damages of any kind, howsoever arising and regardless of the legal theory (contract, tort, negligence, strict liability, or otherwise), related to the Products, even if Oakridge Power has been advised of the possibility of such damages.

EXCLUSIVE REMEDY:

Except as otherwise provided by applicable law, the repair, replacement, supply additional Product, or refund described in Section 4 states Oakridge Power's sole and exclusive obligation and is the customer's sole and exclusive remedy for any breach of this Limited Warranty.

TOTAL LIABILITY CAP:

To the maximum extent permitted by applicable law, in any event, Oakridge Power's aggregate liability, if any, in damages or otherwise, under this Limited Warranty shall not exceed the original purchase price paid by the original buyer to Oakridge Power for the specific PV Module(s) giving rise to the claim. This cap applies even if multiple claims are made.

8. Transferability of Warranty

Notwithstanding anything to the contrary herein, this Limited Warranty is for the sole and exclusive benefit of the original buyer of the PV Modules and there are no third-party beneficiaries hereof; provided, however, this Limited Warranty is transferable in its entirety to a subsequent owner of PV Modules only if:

- (1) The PV Module(s) remain installed at the original installation site;

- (2) The purchase price of the PV Modules or other payable amounts (such as liquidated damages) are fully paid to Oakridge Power;
- (3) The transfer is made by written notice to Oakridge Power, including the new owner's contact information and proof of original purchase;
- (4) Oakridge Power has received written acknowledgment from the new owner agreeing to be bound by all terms of this Limited Warranty.

The rights of this "Limited Warranty" shall only be transferred if above mentioned requirements are fully met, otherwise such transfer shall not be binding upon on Oakridge Power, and Oakridge Power has the right to refuse to process the relevant demand for claims without any liability. Oakridge Power reserves the right to charge a reasonable administrative fee for processing any transfer request.

9. Governing Law and Dispute Resolution

Any dispute, controversy or claim arising out of or relating to this Limited Warranty, including without limitation any question regarding its existence, validity, breach, or termination, shall be referred to and finally resolved pursuant to the governing law clauses and dispute resolution procedures under the purchase agreement, purchase and sales contract or such other form of agreement entered into by and between the original buyer and Oakridge Power. As a condition to any obligation of Oakridge hereunder, Oakridge may require any customer seeking to enforce this Limited Warranty to execute such additional agreements as maybe reasonably be required to enforce the terms of this Section 9.

10. General Provision

- (1) Entire Agreement: This Limited Warranty constitutes the entire agreement between the parties regarding warranty matters and supersedes all prior or contemporaneous discussions, representations, understandings and agreements, whether oral or written, relating to the subject matter hereof.
- (2) Severability: If one or more provisions of this Limited Warranty are held to be unenforceable under applicable law, then such provision shall be excluded from this Limited Warranty, and the balance of this Limited Warranty shall be interpreted as if such provision were so excluded and the balance of this Limited Warranty shall be enforceable and in full force in accordance with its terms.
- (3) No Third-Party Beneficiaries: This Limited Warranty is for the sole benefit of the original buyer and its permitted transferee; no other person or entity has any rights hereunder.

This Limited Warranty is effective as of the date of purchase agreement between the original buyer and Oakridge Power and replaces all prior warranty statements.

Oakridge Power reserves the right to amend this Limited Warranty for future sales without notice, but such amendments will not affect previously sold PV Modules.

[END OF LIMITED WARRANTY]

OAKRIDGE POWER LLC

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